

Symposium Call Center Server Network Planner for Network Skill-Based Routing

NCC at server location

User information

Customer name:

Company name:

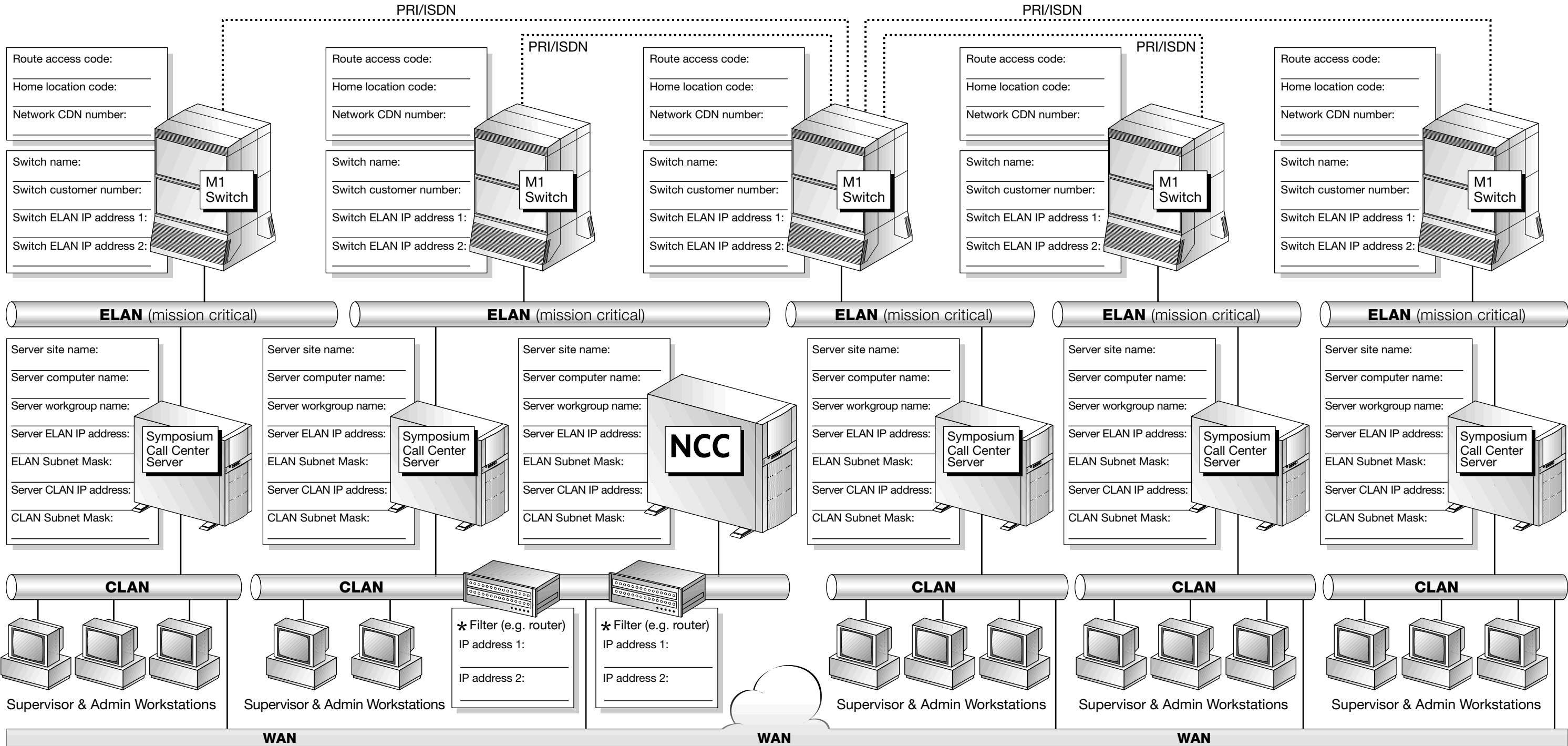
(M1 only)

CLAN network type:

☐ Ethernet

☐ Token Ring

This planner is intended to help you record the required information for configuring network skill-based routing. It is not intended to recommend a particular setup.



* Filter is required if the Network Call-by-Call feature is used, or if it is determined by your LAN traffic analysis.